

Parking Services Annual Report 2021/2022

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Forward



Councillor Ray Bryan
Portfolio Holder for Highways, Travel and Environment

Welcome to the Parking Services annual report for Dorset Council for 2021/2022.

Parking remains an important element to the services we deliver as a Council, to ensure parking regulations are upheld which helps to keep traffic moving and provide a safe environment for pedestrians, cyclists, and all road users.

This year we continued the work on aligning former charging strategies for the purpose of enabling fair and consistent charging. This included the proposing of 3 tariff levels, the purpose of which to acknowledge the uniqueness of Dorset's rural, market towns and tourist locations.

The second part of the year saw us saying a fond farewell to our Parking Services Manager, Paul Hutton, I thank him for the great work that he did whilst heading up the team. We welcomed in Mike Westwood as the new Parking Services Manager. Mike brings great knowledge with him, having had over 20 years' experience working in highways both for external organisations and within Dorset Council. Mike aims to continue the work of bringing the parking team together and aspires to make service and parking improvements to improve our customers' experience when using our parking and contacting the service.

Introduction

The purpose of this report is to provide financial, statistical and performance data relating to Parking in Dorset Council, and covers the period from 1 April 2021 to 31 March 2022. Reports for previous years can be found on Dorset Council's website at <https://www.dorsetcouncil.gov.uk/parking>

Enforcement

The table below shows the number of PCNs issued from 2020/2021 to 2021/2022, categorised by the type of contravention and level of PCN.

PCN statistic	2020/2021		2021/2022	
	On-street	Off-street	On-street	Off-street
Higher Level PCNs issued	10190	997	10075	1136
Lower Level PCNs issued	5057	7797	4748	10017
Total PCNs issued	15247	8774	14823	11153
PCNs paid at discount rate	10024	4807	9195	6413

PCNs paid at non-discount rate	1674	889	2036	1393
Total PCNs paid	11698	5696	11231	7806
Total PCNs unpaid	3549	3078	3592	3347
PCNs registered as Debts	2658	886	2959	1679
Appeals/Representations received	3229	2548	2864	3160
PCNs cancelled through the use of discretion or due to evidence being supplied	893	1454	756	1556
PCNs cancelled for statutory reasons	75	30	36	36
Total PCNs cancelled	968	1484		
PCNs going to Adjudication	21	6	7	2
PCNs written off (untraceable keepers)	270	238	235	132
Vehicles clamped or removed	0	0	0	0

Financial Data

Income and expenditure statement 2021/2022

	2020/2021 (£)	2021/2022 (£)
Expenditure		
Internal Charges (Expenditure)	166,924	264,418
Pay Related Costs	1,489,114	1,224,147
Premises Related Costs	1,527,441	1,618,602
Transport Related Costs	57,861	43,811
Supplies and Services	602,098	606,605
Third Party (Contracted Out) Payments	6,264	14,485
Total Expenditure	3,849,703	3,772,068
Income		
Parking Waivers & Permits	676,693	728,849
Pay & Display Charges	2,988,444	3,260,222
Mobile Phone Charges	1,447,804	4,403,500
Penalty Charge Notices	692,197	742,712
Internal Charges (Income)	2,832,766	21,868
Government Grants		153,759
Other income	303,903	172,843
Total Income	8,941,809	9,483,753
Financial adjustments	84,161	
Deficit/Surplus	5,176,265	5,711,685